



FINANCIAL PLANNING
ASSOCIATION *of* AUSTRALIA

Complaint Form

Version: January 2020

Date: _____

Have you contacted the FPA on 1300 337 301 to discuss your complaint? Yes / No

FPA Member Details

Member name _____

Member company name _____

Company address _____

Telephone: _____ Fax: _____ Email: _____

Complainant(s) Details

Name _____

Address _____

Telephone: _____ Fax: _____ Email: _____

Are you, the Complainant, a member of the FPA? Yes / No

If you are acting on behalf of Complainant, please provide your details below:

Name _____

Address _____

Telephone: _____ Fax: _____ Email: _____

Relationship to Complainant _____

Summary of Complaint (you may attach your Summary of Complaint on a separate document)

Please consider providing copies of all relevant documentation to support your complaint.

I understand that by making this complaint to the FPA, the member may receive a copy of my complaint.

Signature of Complainant or representative: _____

Information regarding the FPA Disciplinary and complaint process can be accessed [here](#).

Please send the completed form and relevant documentation to:

Professional Accountability
Manager Financial Planning
Association of Australia Ltd GPO
Box 4285
Sydney NSW 2001

Or professional.standards@fpa.com.au

Thank you. The Professional Standards team will contact you soon to discuss your complaint further.

FPA Privacy Policy: The FPA Privacy Policy can be accessed [here](#).